

Need help completing this form? Phone: 1800 221 414

Direct Debit Request

This form enables you to advise us of a fixed amount that you consent to have deducted from your nominated bank account towards the repayment of your debt.

Return the completed form to: GPO Box 4475 Sydney 2001, or fax to (02) 9262 4017.

Upon receipt of this form we will set up the Direct Debit as you have advised, or contact you if we need to confirm further details or discuss the suitability of your proposed arrangement.

Section A: Customer(s) Details

First Name(s)					Surname							
Address												
						Pos	tcode					
Contact Details												
Home ph:			Mobi	le:								
Email address:												
Complete the appropriate section(s) for the type of direct of the securing Payment Arrangement Recurring Payment Amount (for example, \$250)					part 2 – One-off Lump Sum Payment Lump Sum Payment Amount (for example, \$1000)							
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Direct Debit Request

Section D: Terms and Conditions

Our commitment to you

- We will arrange for funds to be debited from your nominated financial institution account in accordance with your direct debit arrangement.
- If a debit falls on a non-business day, the debit will be made on the next business day.
- We will give you at least fourteen days notice if we need to change your direct debit arrangement.
- If the debit is returned unpaid, your direct debit arrangement may be cancelled. We will contact you seeking your instructions.
- We will not disclose any of your personal details to any person or corporation unless required to do so by law or unless the information is required in relation to disputed debits.

Your commitment to us

- The account details you have provided are correct and that your financial institution and your nominated account accept direct debit.
- You will check your nominated financial institution account statement to verify that the amounts debited are correct.
- You will have sufficient cleared funds available in your nominated financial institution account to allow the debits. Where a debit is returned unpaid due to insufficient funds, you will bear any fees or charges for the unsuccessful debit.
- You will give us at least five business days notice if you wish to defer, change, or cancel your direct debit arrangement.
- Should you have any queries or disputes, you will contact us on 1800 221 414 in the first instance.